Docket No.: 1033-SS00401 Inventor: Chris Wilson, et al. Attorney: Jeffrey G. Toler (512) 327-5515



2/4 (REPLACEMENT SHEET) SERVICE SUPPORT SYSTEM

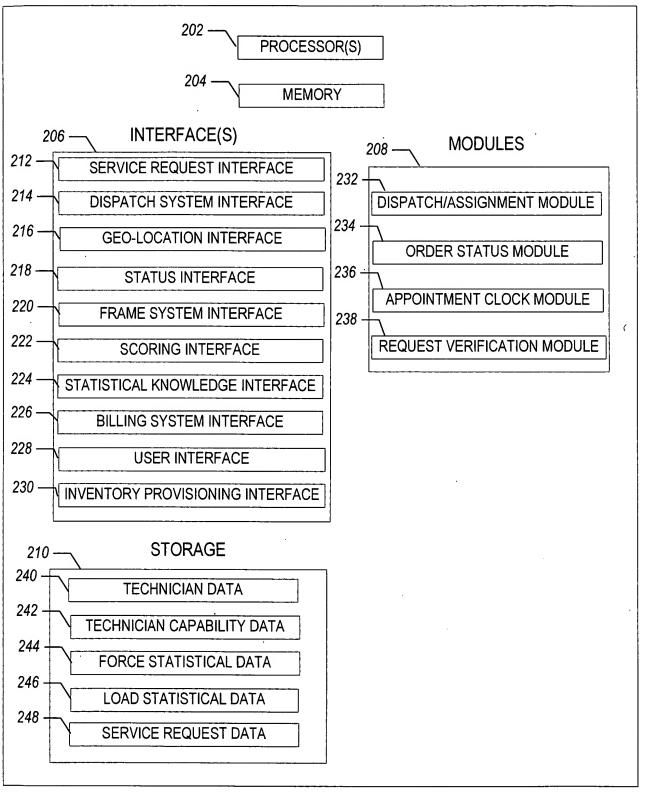


FIG. 2